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Dr_x Beasley's™

CERAMIC NANOCOATING
PRODUCT WARRANTY



Dr_x Beasley's™

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LETTER FROM JIM LAFEBER

Dr. Beasley's philosophy has always been about the health of your vehicle. A vehicle is an investment, and like any investment you want to preserve its value. To do that, a vehicle must be kept healthy. We strive to make that possible with our durable, high performance ceramic nanocoating systems. They protect vehicles with the highest level of care, resisting damage and deterioration to preserve their health. We're confident in this protection—so confident we offer a Service Life Limited Warranty on each coating.

Here's how it all works: an Authorized Detailer works with you to find the coating best suited for you and your vehicle's needs. After your Authorized Detailer applies the coating, they can register a Service Life Limited Warranty of up to 25 years. The warranty is there to ensure your coating continually protects your vehicle to the fullest extent. If for whatever reason they don't, we'll work with your Authorized Detailer to make it right. It's that simple.

So what exactly is a "Service Life"? Basically, it's the length of time a coating is actively serviceable for on-going maintenance. During that period the coating will be serviced with regular maintenance, which in turn keeps the warranty valid.

So what does that maintenance look like? You'll read more about it in just a moment, but essentially it comes down to keeping the coating clean, reinforcing its protection and having it annually inspected by your Authorized Detailer. Keep this maintenance up and we'll back your coating for the entire Service Life. That's how we show our commitment to the health of your vehicle.

Don't forget—we're here to help every step of the way. Ahead you'll find detailed aftercare instructions and guidelines, along with the full Service Life Limited Warranty Terms & Conditions. And if there's anything you're not sure about, give us a call or send us an e-mail—we're always here to help.

Regards,

JIM LAFEBER CD-SV, RT
DR. BEASLEY'S FOUNDER/PRESIDENT

AFTERCARE GUIDELINES

Carefully read the following aftercare guidelines to familiarize yourself with the proper coating maintenance procedures. Adhering to these guidelines will maintain your coating's protection and coverage under the warranty.

GENERAL GUIDELINES

- + Handwashing
- + Using Dr. Beasley's care products
- + Gentle wiping with wash pads & microfiber towels
- + Quickly removing contaminants
- x Automatic washes
- x Using unapproved care products
- x Rubbing or wiping with excessive pressure
- x Waxing over coating
- x Letting contaminants dwell
- x Claying or polishing

IMMEDIATE AFTERCARE

Following application, the coating will continue to cure over a period of 2-3 weeks. During this time the coating will increase in durability, water repellency and gloss.

- Avoid washing or getting vehicle wet for the first week.
- Remove any contaminants (bird droppings, water spots, etc) as soon as possible.
- Do not park near sprinklers, trees or any other source of environmental contamination.
- Keep vehicle garaged, if possible.



WASHING AND DRYING YOUR VEHICLE

After the coating is fully cured it's important to keep your vehicle clean of contaminant build-up. To maintain durability and warranty coverage, wash bimonthly or as-needed to cleanse the coating of contamination. These washes can be performed by an Authorized Detailer or at home. Do not use an automatic wash. If washing at home, be sure to follow these guidelines:

GUIDELINES FOR WASHING AT HOME

- 1_ Fill foam gun reservoir with water and add 1 oz. (2 capfuls) of Dr. Beasley's Ceramic Body Wash. For matte coatings, use Matte Body Wash instead. Water/soap ratio may vary based on foam gun.
- 2_ Rinse entire vehicle thoroughly, then coat with a thick layer of foam. Let sit, then rinse to release loose contaminants.
- 3_ Coat vehicle again with a thick layer of foam. Using wash pads, agitate the suds gently to remove remaining contaminants.
- 4_ Use a Grit Guard-lined bucket of water as needed to rinse wash pads of contaminants.
- 5_ Rinse vehicle of all remaining soap.
- 6_ Using an air blower and lightly damp microfiber towels, dry vehicle as thoroughly as possible. This will reduce the chance of water spots appearing.

CONTAMINANT REMOVAL

Any isolated contaminants that appear (bird droppings, tree sap, spills, etc.) should be removed as soon as possible to prevent hardening or stains. Follow the guidelines listed below to remove.

GLOSSY, HEADLIGHT, PLASTIC

First use Dr. Beasley's The Final Finish to remove contaminant. If contaminant remains, use Dr. Beasley's Total Decon. Multiple applications and longer dwell time may be necessary.

MATTE

First use Dr. Beasley's Matte Final Finish to remove contaminant. If contaminant remains, use Dr. Beasley's Matte Paint Cleanser or Matte Decon. Multiple applications and longer dwell time may be necessary.

GLASS

Use Dr. Beasley's Glass Cleanser. Multiple applications and longer dwell time may be necessary.

FABRIC

Use Dr. Beasley's Carpet & Upholstery Cleanser to remove contaminant. Its DxNine technology will also apply additional protection as you clean.

LEATHER

Use Dr. Beasley's Fine Leather Cleanser to remove organic contaminants. Its DxNine technology will also apply additional protection as you clean. For inorganic contaminants, such as pen ink or automotive grease, use Dr. Beasley's Opti-Leather Cleanser.

QUARTERLY REINFORCEMENT TREATMENTS

Occasional reinforcement treatments are needed for the coating to maintain durable protection and coverage under the warranty. These reinforcement treatments utilize concentrated versions of Dr. Beasley's nanotechnology to bolster the coating's protection. These treatments may be applied by an Authorized Detailer or at home. When applying at home, be sure to follow these guidelines:

MATTE, GLOSSY & MISC. EXTERIOR

Apply an AdvanceCoat treatment every 3-4 months or as needed. For glossy coatings, use AdvanceCoat: Gloss. For matte coatings, use AdvanceCoat: Matte. For Plastic Trim and Headlight Coating, use the AdvanceCoat product appropriate for finish type.

- 1_ Wash vehicle and dry.
- 2_ Spray AdvanceCoat onto a panel or small area, being sure to get full coverage.
- 3_ Wipe away immediately with a microfiber towel.
- 4_ Continue until all coated surfaces have been treated.

GLASS

Once the coating has cured, add one bottle of AdvanceCoat: Glass to one gallon of wiper fluid. Use this solution to fill your wiper fluid reservoir. The coating will then receive reinforcement treatments whenever the wiper fluid is used. Refill reservoir as needed.

FABRIC

Vacuum fabric and clean with Dr. Beasley's Carpet & Upholstery Cleanser. Then apply Dr. Beasley's Carpeting & Upholstery Protection to reinforce the Fabric Coating.

LEATHER

Clean leather with Dr. Beasley's Fine Leather Cleanser, then condition with Dr. Beasley's Leather Cream. Apply Dr. Beasley's Leather Lock to reinforce the Leather Lock Pro coating.

ANNUAL INSPECTIONS

As part of the Service Life Limited Warranty, all interior and exterior coatings must be inspected by an Authorized Detailer once a year. This inspection must be carried out within 30 days of the warranty registration date anniversary.

The inspection consists of a maintenance wash, coating health evaluation and application of the appropriate reinforcement treatment.

GENERAL FAQs

WHAT WILL A DR. BEASLEY'S CERAMIC NANOCOATING DO FOR MY VEHICLE?

Dr. Beasley's ceramic nanocoatings form a barrier that fuses with the substrate, totally changing its characteristics so it can withstand day-to-day wear and tear. These characteristics help surfaces resist scratches, repel water, self-clean and stop UV damage. In essence, they protect surfaces and make them easier to keep clean.

WILL MY COATING REALLY LAST 25 YEARS?

Possibly more! Our 25-Year Service Life Limited Warranty coatings feature advanced nanotechnology that allow them to last for decades longer than regular coatings. This high-flexibility, self-healing technology improves scratch resistance and preserves a strong bond with the surface in ways that other coatings cannot. And don't be afraid that your coating will suddenly fail after 25 years—that's just the service life. With proper maintenance, it can last even longer.

HOW CAN I TELL IF MY COATING IS WORKING?

Many test the hydrophobicity (the water beading/repelling effect) to see if a coating is working. But just because the coating doesn't bead doesn't mean it's not working. If you're not seeing beading, be sure to wash the vehicle and rinse thoroughly as sometimes contamination can inhibit the hydrophobic effect. After cleaning, applying a reinforcement treatment (see page 10) will fully restore the hydrophobic effect.

WHY SHOULD I GET A WARRANTY? HOW DO I GET ONE?

There are a couple reasons. One, it helps your coating last as long as possible since the warranty requires regular maintenance, occasional rejuvenation and annual inspections. Two, it ensures that as long as you are keeping up with maintenance and inspections, Dr. Beasley's will back your coating and ensure you stay protected. To get a warranty, just seek out an Authorized Detailer for a coating application service. If you need help finding one, just give us a call or visit drbeasleys.com/detailers.



WHY DO I NEED TO HAVE MY COATING INSTALLED BY AN AUTHORIZED DETAILER TO GET A WARRANTY? CAN'T I DO IT MYSELF?

We select only the most talented and capable detailers to install our coatings for warranty. Our Authorized Detailers have years of detailing experience and demonstrate a high level of skill in successfully applying our coatings. This ensures that all coatings registered for warranty have been installed correctly for maximum durability.

WHAT MAKES YOUR WARRANTY BETTER THAN OTHERS?

We strive to make our warranty hassle-free—you won't need to fill out any extensive paperwork just to file a claim. Instead, just get in touch with your Authorized Detailer. We'll work with them to ensure your claim is addressed quickly and appropriately.

WHAT DOES THE SERVICE LIFE LIMITED WARRANTY COVER, AND HOW DO I FILE A CLAIM?

The Service Life Limited Warranty covers environmental damages and other issues. Check the specific terms of the product's Service Life Limited Warranty for more information. If you need to make a claim, just contact your Authorized Detailer. We'll take care of the rest.

WHERE CAN I FIND INFORMATION ABOUT MY SERVICE LIFE LIMITED WARRANTY?

After your Authorized Detailer registers your warranty, you'll receive an e-mail with an electronic copy of your warranty information. Keep this for your records. Please contact us if you do not receive your copy.



DR_x Beasley's[™]

SERVICE LIFE LIMITED WARRANTY

DR. BEASLEY'S SERVICE LIFE LIMITED WARRANTY

Before having a Dr. Beasley's ceramic nanocoating applied to your vehicle by an Authorized Detailer, please carefully read the entire Dr. Beasley's Owner Manual and Warranty to familiarize yourself with the required care and maintenance procedures. The Service Life Limited Warranty is made possible by Dr. Beasley's high-flexibility nanotechnology, which bolsters scratch resistance and maintains the strongest possible coating-to-surface bond in order to achieve prolonged durability. Also vital to the Service Life Limited Warranty is the active maintenance regimen. Through biweekly washing, quarterly reinforcement treatments and annual inspections by the Authorized Detailer, the coating will maintain durability for the entire Service Life. In the event you need to make a claim, the Service Life Limited Warranty ensures fast and easy communication with your Authorized Detailer, and Dr. Beasley's, for efficient and appropriate resolution. Remember that by purchasing this installation service you are acknowledging that this Service Life Limited Warranty is part of the terms of sale.

SERVICE LIFE LIMITED WARRANTY TERMS & CONDITIONS

The following terms and conditions apply to any and all ceramic nanocoatings installed with a registered Dr. Beasley's Service Life Limited Warranty. Warranty term begins from the date the warranty number, activation code and vehicle details were registered. This agreement excludes any vehicles used for commercial purposes at any time previously to, present to or during the course of the warranty term. Any application, re-application, repair work or other work carried out on the coated surface must be applied, reapplied, or repaired by an authorized Dr. Beasley's detailer after claim approval from Dr. Beasley's. Proper care must be practiced over the Service Life Warranty term, consisting of regular maintenance, as well as enhancement and repair in order to preserve the ceramic nanocoating's durability and protection. Any claims must be registered by an Authorized Detailer within 21 days of occurrence. Original receipts for required maintenance services or products must be submitted in order for claim to be considered. The vehicle must remain continuously registered within the country the warranty was registered for the duration of the warranty. Warranty is transferable upon transfer inspection by a Dr. Beasley's Authorized Detailer.

LIMITATIONS OF LIABILITY

Dr. Beasley's, Inc. or its Authorized Detailer will not accept liability for: deterioration of factory-installed equipment or any other treated part of substandard specification, materials or workmanship by vehicle manufacturer, their dealership, third-party supplier or modifier, or professional detailers not authorized by Dr. Beasley's; pre-existing damage or deterioration; and/or any claim for matters which are covered by vehicle manufacturers' warranty. Dr. Beasley's entire liability shall be limited to the replacement of the warranted product for the area affected as reasonably determined by Dr. Beasley's and the Authorized Detailer. This warranty does not cover labor for the application of any product. Dr. Beasley's shall in no event be liable for any incidental, special, indirect or consequential damages resulting from any reason whatsoever.

INVALIDATION OF WARRANTY

Dr. Beasley's warranty for any product will be considered invalid under the following conditions:

Application of products by a non-Authorized Detailer at the time of said installation; application of product not manufactured by Dr. Beasley's, Inc.; application of wax to coated surface, neglect to maintain the vehicle or apply the product according to the standards and techniques recommended by Dr. Beasley's, available on the product page of website; application to paintwork not corrected with a Dr. Beasley's NSP polish; application to surface with pre-existing damage or deterioration; application to non-clear-coated paintwork systems and application to paintwork older than 5 years.

Dr. Beasley's warranty for any product will not cover: Damage from manual or automatic wash brushes, contaminated and/or abrasive cloths and sponges; damage from excessive rubbing or pressure applied to surface while cleaning; damage to untreated areas due to accident damage and/or their subsequent repairs, and/or damage caused by impact with a foreign object (i.e., stone chips); damage caused by abrasive compounds and polishes and third-party products; damage resulting from a collision or other vehicle accidents; damage, either accidental or malicious, including but not limited to fire, flood, extreme weather conditions, secondary effects that may result from the foregoing, excessive paint abrasion or any other force majeure; failure to repair and re-treat surfaces subject to accident damage in accordance with the warranty; damage caused by any alteration or modification to the vehicle surfaces; damage caused by manufacturer's defects; damage to the vehicle prior to product application and damage from failure to adhere to any requirements listed under the terms and conditions of this warranty.

GLOSSY PAINT COATINGS

Dr. Beasley's Paint Coatings are only eligible for full warranty when applied to paint surfaces prepped with Dr. Beasley's Nano Surface Primers. Warranty terms may change if coating is applied to unprepped paint surface or paint prepped with an unapproved product.

NANO-RESIN PRO

*VEHICLE TWENTY-FIVE (25) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Nano-Resin Pro coating will protect the vehicle's factory paintwork from environmental contamination, damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

NANO-RESIN MX

*VEHICLE SEVEN (7) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Nano-Resin MX coating will protect the vehicle's factory paintwork from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

NANO-RESIN

*VEHICLE FIVE (5) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Nano-Resin coating will protect the vehicle's factory paintwork from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

MATTE PAINT COATINGS

MATTE PAINT COATING PRO

*VEHICLE FIVE (5) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Matte Paint Coating Pro will protect the vehicle's factory paintwork from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

MATTE PAINT COATING

*VEHICLE TWO (2) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Matte Paint Coating will protect the vehicle's factory paintwork from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

MATTE WHEELS

*VEHICLE TWO (2) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Matte Paint Coating Pro will protect the vehicle's wheels' and/or calipers' factory paintwork from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

GLASS COATINGS

Dr. Beasley's Glass Coatings are only eligible for full warranty when applied to glass surfaces prepped with Dr. Beasley's NSP GL. Warranty terms may change if coating is applied to unprepped surface or glass prepped with an unapproved product.

FILM & VINYL COATINGS

MATTE FILM COATING/FILM COATING

*LIFE OF PROTECTED SUBSTRATE
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Matte Film Coating or Film Coating will protect the vehicle's film or vinyl from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

GLASS SERUM PRO

*VEHICLE TWENTY-FIVE (25) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that the treated glass surfaces will remain more water repellent than untreated glass for as long as basic manufacturer maintenance recommendations are followed and no harsh or abrasive cleaners are used. The maintenance process can be completed by either the Authorized Detailer or the vehicle owner.

GLASS SERUM

*VEHICLE THREE (3) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that the treated glass surfaces will remain more water repellent than untreated glass for as long as basic manufacturer maintenance recommendations are followed and no harsh or abrasive cleaners are used. The maintenance process can be completed by either the Authorized Detailer or the vehicle owner.

EXTERIOR COATINGS

WHEEL AND CALIPER

*VEHICLE TWO (2) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Nano-Resin coating will protect the vehicle's wheels' and/or calipers' factory paintwork from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

PLASTIC TRIM

*VEHICLE FIVE (5) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Plastic Trim Coating will protect the vehicle's factory plastic trim from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

CONVERTIBLE TOP

*VEHICLE TWO (2) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Fabric Coating will protect the vehicle's fabric convertible top from environmental contamination damage from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

EXTERIOR COATINGS

HEADLIGHT COATING

*VEHICLE FIVE (5) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Headlight Coating will protect the vehicle's headlights and/or polycarbonate surfaces from environmental contamination damage or etching from bird droppings, bug splatter, acid rain, industrial fall out; or UV damage / oxidation, while being maintained in accordance with the terms and conditions of this warranty.

INTERIOR COATINGS

LEATHER LOCK PRO

*VEHICLE FIVE (5) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Leather Lock Pro Coating will protect the vehicle's interior leather surfaces from permanent stains and UV damage, while being maintained in accordance with the terms and conditions of this warranty.

FABRIC COATING

*VEHICLE FIVE (5) YEAR
SERVICE LIFE LIMITED WARRANTY TERMS*

Dr. Beasley's, Inc. warrants to the owner of the nominated vehicle that Dr. Beasley's Fabric Coating will protect the vehicle's interior fabric surfaces from permanent stains and UV damage, while being maintained in accordance with the terms and conditions of this warranty.

VEHICLE ACCIDENT DAMAGE

Contact your vehicle insurer to ensure any Dr. Beasley's products and services are included in your insurance coverage. If the vehicle sustains damage and reapplication is required, contact your Authorized Detailer to arrange any additional treatments.

ANNUAL INSPECTIONS

Annual inspections must be carried out by an Authorized Detailer within 30 days of the anniversary of warranty registration. Failure to undertake an annual inspection will invalidate the warranty. A fee determined by the Authorized Detailer will be charged for the Annual Inspection, which includes exterior wash, decontamination, inspection and reinforcement treatment.

MAINTENANCE

Dr. Beasley's maintenance products will assure a clear and easy-clean surface for many years to come and satisfy the maintenance requirements specified in this warranty and described on Dr. Beasley's website product pages. Failure to uphold maintenance requirements as enumerated in the Owner's Manual Aftercare Guidelines will result in warranty invalidation.

CLAIMS

The following applies to making a claim for any product defects or failures: Dr. Beasley's Authorized Detailer must be notified of any claim due to failure of product performance within 14 days of occurrence; the vehicle must be taken to an Authorized Detailer for inspection and possible repair re-treatment; any application, re-application, repair work or other work carried out on the coated surface must be applied/reapplied or repaired by an authorized Dr. Beasley's Authorized Detailer after claim approval from Dr. Beasley's; Dr. Beasley's shall be the sole judge as to whether basic manufacturer maintenance recommendations have been followed; and if, in Dr. Beasley's sole discretion, the product failure has arisen from improper maintenance or failure to follow Company's recommendations, then in such event Dr. Beasley's shall be released from any obligation or liability under this warranty.

In the event of an approved warranty claim, Dr. Beasley's in cooperation with the Authorized Detailer, shall replace the warrantied product for the area affected to the Authorized Detailer and cooperate with the Authorized Detailer in the warranty repairs and coating reapplication to be carried out. This warranty set forth in the Dr. Beasley's Service Life Limited Warranty is in lieu of any and all other warranties, express or implied, and shall serve as the sole and exclusive remedy in the event of any claim relating hereto. Any dispute or lawsuit arising under these terms and conditions shall be governed by the law of the State of Illinois, United States of America, and the parties herein agree to submit to the jurisdiction of the State of Illinois and any and all actions relating to this warranty shall be brought in Cook County, Illinois.

DR. BEASLEY'S AUTHORIZED DETAILERS

Dr. Beasley's Authorized Detailers are selected using strict guidelines and requirements. Only Authorized Detailers are permitted to install and service any Dr. Beasley's products. To locate your nearest Authorized Detailer, please visit our website at www.drbeasleys.com/detailers



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